

Thank you for choosing stone **CIRCLE**.

We are sure you will get many years of enjoyable use from your stone. This leaflet gives information on how to care for it, but should you have any other questions or comments, please do not hesitate to contact us using the details below.

## Why not share how good your stone looks with the world?

We are constantly on the lookout for good pictures of our products in people's homes to use on our website, social media platforms and in our advertising. If you send us a photo which we use or allow us to visit with our photographer, we will give you a free care kit in return.

Please contact Madeleine at <u>madeleine@stone-circle.com</u> to submit photos and/or discuss having your house photographed. Please note that photos need to be well-lit and of a high enough resolution to be used in print media. We reserve the right to choose which images we use and whether we wish to pay for a photographer to visit.



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## Care Instructions

### Silestone

More information: www.silestone.co.uk, info.uk@cosentino.com

- Always use a trivet or pan stand for hot pans as they can damage the worktop.
- Mop up any spills promptly using a gentle household cleaner with a pH of less than 10.
- Do not under any circumstances use undiluted bleach, hydrofluoric acid, dichloromethane, NaOH caustic soda, paint strippers, or oven cleaner.
- Silestone recommend their own cleaner, Q-Action for deep cleaning your worktop. Details are on their site.
- Do not use water repellents or sealers to bring out the lustre.

## Caesarstone

More information: www.caesarstone.co.uk info@caesarstone.co.uk

- Use soap and water or a mild detergent. For stubborn stains and stuckon materials you can use a non-abrasive soft soap along with a nonscratch scrub pad or plastic putty knife. Afterwards rinse with clean water to remove the residue.
- Nail varnish or chewing gum can be removed with denatured alcohol, rinsing thoroughly afterwards.
- Never place hot pans directly onto the surface and use a pan stand under cooking units such as crock pots, electric frying pans and toaster ovens.
- Avoid the use of strong chemicals and solvents or highly abrasive cleaning agents such as oven/ grill cleaners and dishwasher polishing agents that have high alkaline/pH levels (pH levels higher than 11). Products containing oils or powders may leave a residue and should be rinsed off thoroughly. Never clean your worktop with products that contain trichlorethane or methylene chloride, such as paint removers or strippers. Should your surface accidentally be exposed to any of these damaging products, rinse immediately with warm water to neutralize the effect.

## Dekton

More information: www.content.cosentino.com/dekton/, info.uk@cosentino.com

- For general cleaning Cosentino recommend Q-Action, their own-brand cleaner, but gentle soap and water are fine for everyday cleaning.
- For stubborn stains, various cream detergents and solvents can be used. However it is important to use the correct product for the type of stain. A list can be found by searching maintenance of Dekton on the Cosentino website. Do not use metal scouring pads.
- Dekton is designed to withstand heat from pans etc but should not be subjected to a direct heat source such as a barbeque or naked flame. 8mm thick Dekton should be protected from heat.
- Take care not to knock corners, edges, bevels etc as these may chip.

## Other Types of Quartz & Sintered Stone

Please follow the same guidelines as for the brands above or refer to the manufacturer's website.



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#### Granite

- Clean up any spills promptly with warm water and a gentle cleaner to avoid them soaking into the granite and etching or staining it. For stubborn stains and residues, use a plastic object to scrape off the material and clean with a pH neutral cleaner, then polish with a soft cloth.
- Do not use bleach, abrasive cleaners and sponges, or aggressive alkaline detergents.
- Always use pan stands for hot pots and pans.
- Sealing granite with a good quality product will help protect it from staining. We stock Lithofin cleaners and sealers and recommend them as a safe and effective way of caring for it. Talk to our staff for more information.

## Marble

#### Acid Etching

Marble is a relatively soft stone and is more easily damaged than other natural stones, especially by exposure to acid which manifests itself as a loss of shine or reflectivity in minor cases, and roughness or cratering in more severe cases.

- Avoid contact with acidic substances such as orange juice, wine, vinegar etc. and cosmetic products such as citrus based shampoo, soap etc.
- When a spill has occurred, immediately remove the substance by wiping inwards so as not to spread it and cause further damage.
- Do not use abrasive or aggressive cleaning substances in particular limescale remover.

#### Water-based Stains

Coloured water such as tea, soft drinks and in fact just plain water depending on the area, can stain a marble top if it comes into prolonged contact with unsealed marble. Watermarks are particularly difficult to deal with. These are areas where a wet object such as a cup was placed on the surface and left there until the fluid had fully penetrated the surface. They manifest themselves as either leaching or staining depending on the chemical composition of the fluid.

- Ensure that marble is regularly sealed with Lithofin StainStop. Please note that watermarks can still occur on sealed marble as the hydrostatic pressure of the liquid under the object will still force the water into the stone, although it will take longer and be less marked than on unsealed marble.
- Always use coasters for bottle, cups and glasses
- Do not leave wet objects on marble surfaces

### Other Types of Natural Stone

For limestone and other types of natural stone please follow the instructions for marble and granite. Please contact us for more detailed information.



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